Please contact us if you'd like this document in an alternative format.









HUB Pension Consulting is a trading name of HUB Financial Solutions, and specialises in defined benefit pension advice. So far, we've advised over 17,000 people.

What's our service?

Sometimes, when you speak to a client, the help they need might be just a bit too specialised. It might not be something you can do yourself. But that doesn't mean you can't help your client.

With our referral service, you can pass your client onto a trusted partner. We'll explain the options available to them and are on-hand to offer advice to help deliver the best possible outcome for them.

We can offer your clients our free-of-charge triage or abridged advice services, or, if required, a full advice service for which a fee is payable.

We'll never forget that the client's yours, but will always provide them with a high-class service.

There are plenty of benefits

For both you, and your client.

By referring someone to us you'll be able to:

- Support more clients
- Retain ownership of your clients
- Stay informed about their progress
- Receive an introducer share of 10% of the advice fee*

Meanwhile, your clients:

- Won't have any obligation to receive full advice
- Understand the key information before any fees are due

*Your share of the fee is only paid when a customer proceeds to full advice, and then regardless of whether a transfer is completed or not. Introducer fees are set at 10% of the advice fee. Please note that we only pay your share of the fees once we have been paid by the client.

As for the costs?

There isn't one for our triage and abridged advice services. They're both free for your clients to use.

Choosing our full advice will cost 2.5% of the first £500,000 of a transfer value and 1.5% of anything above £500,000 (regardless of whether a transfer is completed or not). This is subject to a minimum fee of £3,000 and maximum fee of £15,000, with no VAT due.

Who can use this service?

This service is available to clients aged 55 or over and with a defined benefit pension, which they haven't yet started withdrawing from.

Who are HUB Financial Solutions?

HUB Financial Solutions are part of Just Group plc, and our sole focus is finding the best outcome for people approaching or in retirement. We're regulated by the Financial Conduct Authority.



Our journey, for your clients

Refer

Get in touch and provide us with your client's existing fact find information.

Welcome

We'll introduce ourselves to your client, explain our process and answer any questions they might have.

Education (Triage)

A series of

free-to-watch educational videos will help your client decide whether financial advice could help them. (End: the client decides not to

take advice).

Abridged advice

We'll assess whether the right solution is to keep benefits in the existing DB scheme, or whether the position is 'unclear' and further advice is needed.

(End: the decision is clear and further analysis / full advice isn't required or the client decides not to take full advice).

Full advice

We'll undertake further exploratory work, resulting in a recommendation that's right for the client. All outcomes (stay in scheme or transfer) are possible at this stage.

This service may be withdrawn at any time.

FOR MORE INFORMATION

Visit: hubfinancialsolutions.co.uk/refer

Email: dbrefer@hubpc.co.uk

or call: 0800 995 6024

Our UK-based team is available from 9am to 5pm, Monday to Friday (excluding bank holidays). Your call may be monitored and recorded.

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